2024

Secondary One Scan the QR code Parent Engagement Scan to pask a question.

2 February 2024



Programme

- · Welcome Address by Viderincipal MsSantha
- Student Wellbeing by AYH-Miss Parvin
- · Transition Support by SENO & SMsAtiqah & MsLorraine Teo
- PE & CCA Matters by HOD PE&GOAR Amir Hamzah
- PDLP & ICT Matters by HOD ICMr ChuaKhoon Wee
- Q & A

PARENT SUPPORT GROUP



Scan the QR Code to join our PSG.







Welcome Address

Vice-Principal Ms Santha

Camp Oneiric 3-5 January 2024
Strong Start, Start Right

- Orientation to new campus
- Setting new goals
- Readiness for secondary school life
- Foster new friendships
- Affiliation to Pasirian culture
- Fun start to new school year



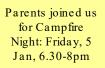






Campus Tour

Campfire Night







Supporting your child through their Secondary School Journey

Overview of Full SBB

Secondary school experience

- 1. Mixed form classes upon entering secondary school
- 2. Common curriculum subjects at lower secondary
- 3. Subjects to be offered at G1, G2 or G3, mapped from the standards of the N(T), N(A) and Express subject levels respectively
- 4. Greater flexibility to offer subjects at various subject levels
- 5. Shift away from stream-based subject offerings

After PSLE Start of secondary school End of secondary school Post-secondary Entry to Revised Singapore-Cambridge **Secondary Education Secondary 1** post-**Certificate (SEC)** secondary Through Posting Groups examination admission (i.e., PG1, PG2 or PG3) criteria

Find out more about Full SBB

Microsite





https://go.gov.sg/moe-fsbb

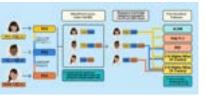
Interactive Site





https://go.gov.sg/my-fsbbpath

Infographic (updated Feb 2023)





https://go.gov.sg/fsbbpathways

Mixed Form Classes in Lower Secondary

All PG1 students allocated to band 1 are offered SBB in English Language, Maths or Science.

	Class	G3	G2	G1	Total
	S1-1	20	9	7	35
Band 1	S1-2	20	10	6	36
	S1-3	20	10	6	36
David 2	S1-4	21	9	6	36
Band 2	S1-5	21	12	4	37
	S1-6	21	11	4	36
	S1-7	20	12	4	36
		143	72	37	252

Subject Based Banding for G1/G2 Students

All **PG1** students are offered at least **1** SBB subject.

Only 4 PG2 students are not offered any SBB subjects (all 4 are DSA students)

More Demanding Level 14 Students from PG3 are eligible to take G1/G2 MT Languages.

1 student from PG2 is eligible to take G1 MT Language.

Less Demanding Level

Subject Offered	PG2 Students	PG1 Students	PG1 Students
	accepted G3	accepted G2	accepted G3
ENGLISH LANGUAGE	12	16	0
MATH	14	4	0
SCIENCE	7	7	0
CHINESE LANGUAGE	13	5	0
MALAY LANGUAGE	23	13	0
TAMIL LANGUAGE	0	0	0

Posting Group	Accepted 1 SBB	Accepted 2 SBB	Accepted 3 SBB
G2	41	14	0
G1	12	12	3
Total	53	26	3

Allocation Challenge

Numbers offered EL, Maths and Science SBB almost doubled from 2022 to 2023 intake.

Numbers offered MT SBB remains comparable.

91% of PG2 students accepted MDL subjects while 68% of PG 1 students accepted MDL subjects

Lower Secondary Subject Offerings

Examinable subjects	G1	G2	G 3
Art	English	English	English
Design and Technology (D&T)	Mother Tongue	Mother Tongue	Mother Tongue /
			Higher MT
Food and Consumer Education (FCE	Mathematics	Mathematics	Mathematics
	Science	Science	Science
		Geography	Geography
		History	History
		Literature in English	Literature in English
Non-examinable subjects	G1	G2	G3
Music	Humanities		
Physical Education (PE)			
Character and Citizenship Education (CCE)			

Progression to Secondary 2

- All students will generally progress to Secondary 2.
 - Teachers will check in with students and parents to discuss the subjects and respective subject levels that best suit the student.
 - Students can offer certain subjects at a more demanding level based on his/her interest and learning progress.





Secondary 1 & 2

End of Secondary 2

Secondary 3 & 4

Deciding on upper secondary subject combinations

All students will offer between 5 and 9 examinable subjects for upper secondary.

Upper secondary

Students will continue to have flexibility to offer subjects at different subject levels, including elective subjects.

What's next?

End of Secondary 4/5

Singapore-Cambridge Secondary Education Certificate (SEC) Examination

From 2027, students will sit for the new SEC examinations, with different papers for each subject level.

5th year of secondary education will continue to be available for eligible students.

 This allows them to pace their learning and possibly offer subjects at a more demanding level to access more postsecondary pathways.

Post-Secondary

Admission to post-secondary education institutes

Admission criteria have been progressively updated to recognise students taking different combinations of subjects and subject levels.

 E.g., Polytechnic Foundation Programme (PFP) has been expanded to allow access to students offering G3 subjects, or a mix of G2 and G3 subjects.

Student Development Team (SDT)



Mr Mohd Ashiq Year Head (US)



Ms Parvin Bibi Marican Year Head (LS)



Mr Sim Chun Siang HOD Student Development



Mr Muhd Hafidz Khan HOD Student Mgmt



Mr Joshua Tan HOD CCE



Mr Amir Hamzah HOD PE & CCA



Mr Andy Law SH PE & CCA



Mr Daniel Ng SH CCE



Mr Rifaii SH Discipline



Ms Lorraine Teo AED (Counselling)



Mdm Mazirah FAJSC (Counselling)



Mdm Nur Atiqah AED (LBS)

Social, Emotional and Behavioural Development

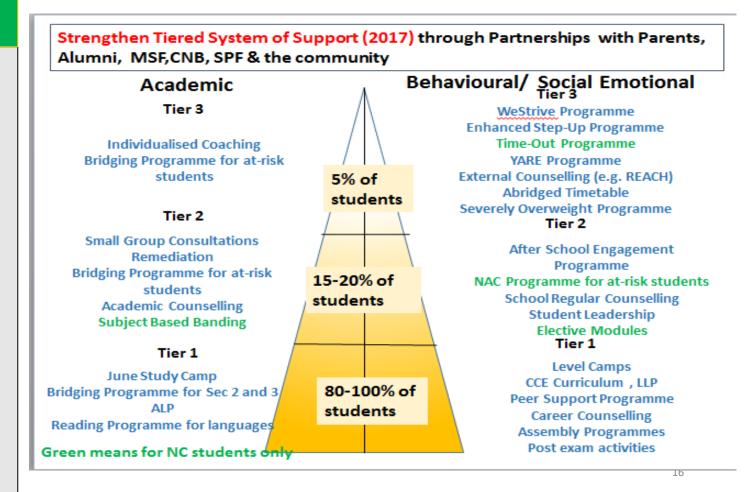
Student Development Team

- Year Heads Track
 & monitor overall
 student well-being
- HOD (Student Management)
- SH/Discipline
 - Student Discipline
- HOD (CCE) Character & Citizenship Education
- SENO Special Educational Needs
- School Counsellors

 Social Emotional

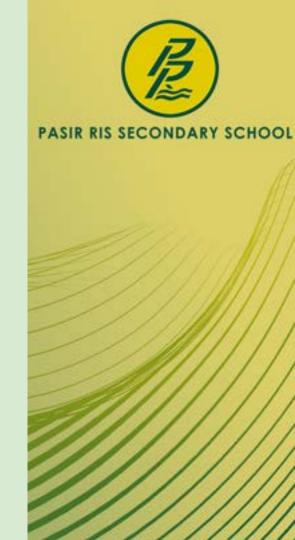
 Needs

<u>Tiered System of Support helmed by SDT (Student Development Team)</u> in partnerships with the community



Handphone Policy

- Should students bring their handphones to school:
 - Expected to keep their phones out of sight in silent mode or switched off. Phones to be either kept in bag or pocket.
 - Permitted usage only during their recess/lunch time and only in the canteen area or seek permission from subject teacher first during curriculum hours.
- Parents will be informed of any breaches.
- Repeat offenders will have their privilege of bringing the handphone to school withdrawn.



OUTCOMES OF SECONDARY EDUCATION

At the end of Secondary school, students should:

- Have moral integrity
- Believe in their abilities and be able to adapt to change
- Be able to work in teams and show empathy for others
- Be able to appreciate diverse views and communicate effectively
- Be creative and have an inquiring mind
- Take responsibility for their own learning
- Enjoy physical activities and appreciate the arts
- Believe in Singapore and understand what matters to Singapore

At PRSS, we will build on the SKAV acquired in primary school and lay a strong foundation for post-secondary



Strong Home-School Link: Enhanced Communication & Involvement of Parents











INVITATION

Secondary One Breakfast with Parents

12 April 2024, Friday

8.00 - 9.00 am

School Library

Student Welbeing

YH Lower Secondary
Miss Parvin



Supporting Secondary 1 Students through Transition

Camp Oneiric











Home Teachers Form Teachers







Student Welbeing Check-in Survey

Administered to help HTs:

- Understand students' social motional needs, social support network and wellbeing as they enter the new school year
- Identify students for closer monitoring and support, including those who are having difficulties coping emotionally, facing family related challenges, or struggling quietly and not reaching out for help.

Student Welbeing Check-in Survey

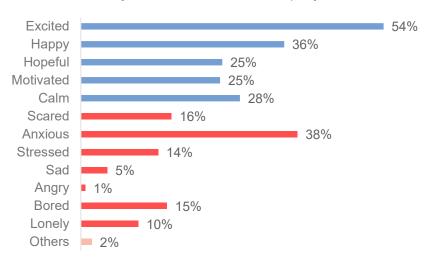
Students' Feeling about 2024

Top 3 feelings

- 1. Excited
- 2. Anxious
- 3. Happy

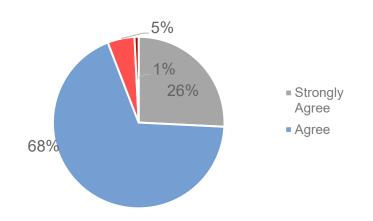
Students' feelings about starting a new school year

[students can choose more than 1 option]

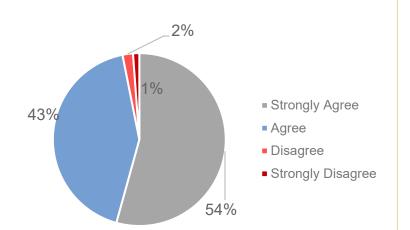


Student Welbeing Check-in Survey





Caring family relationship

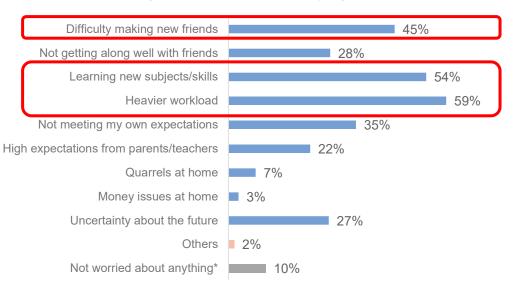


94% of students are hopeful about 2024 97% acknowledged having a caring family relationship

What worries the Sec Ones?

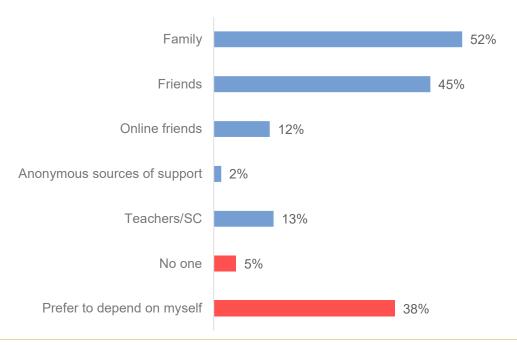
Worries about the new year

[students can choose more than 1 option]



Who do they turn to for support?

Sources of support

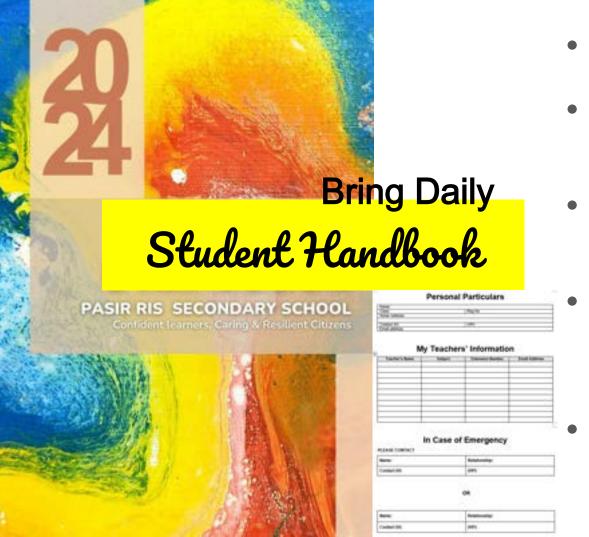


Follow-ups and support

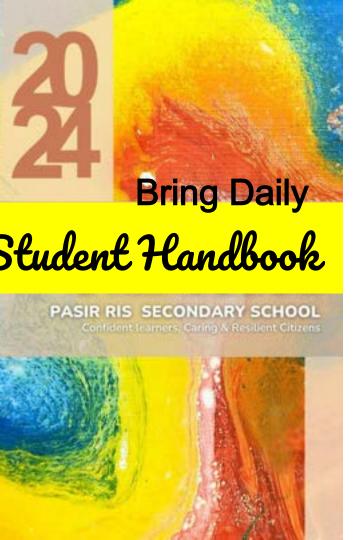
- 1. Cohort level program to address issues pertaining to student's concern e.g., assembly program and CCE lessons
- 2. 4to-1 Student Teacher Conference with your Child
- 3. Connecting child with buddy/peer support leader
- 4. Referral for students needing more support to school counsellor, SEN officer, Year Heads or even family services
- 5. Subject Teachers may arrange feto41 or group consultation with student/s, on needs basis. Students may approach subject teachers if they need help and extra support.

Follow-ups and support

- 6. Assessment papers (e.g., practice papers, past year papers) will be shared with students during lesson as part of revision and preparation for examination.
- 7. Parents may contact the teacher/s via email or school to receive updates/feedback on your child's learning.



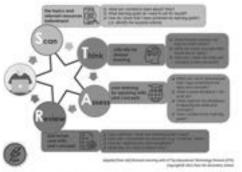
- Hardcopy handbook
 - Be self-directed in your pursuit of learning
- Be responsible for your daily activities
 - Learn to manage your daily schedule and plan your study schedule
- Use the handbook as a reference and guide



What does the handbook contain:

- Discipline rules
- Cyber Wellness
- PDLP CHAMPS Routine
- SIL STAR routine and ALPS framework
- Maintaining Mental Wellness





Refer to the link for video explanation. https://mout.com/STATendoni

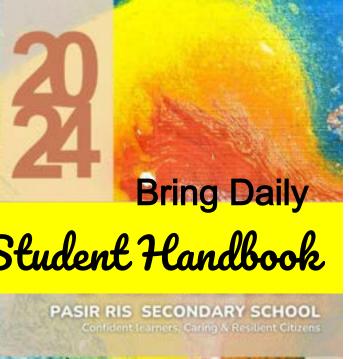


Separation of Consequences

CIG CENTRIE 40. MOE

The ECG Centre (E MOE provides ECG counseling services for students during periods teach as the release of their GCE NiLevel Col and and Alice an experiented security

timal WOE_ECOGONO COLNISION +ISSUE NATE



The handbook also contains information on:

- Assessment Guidelines
- Promotion criteria
- Reflection guides
- PIES Well-being guides

Sec 1 and 2 subjects with EYE

	Level	TT (MAI)	13 (WA2)	T2 (WR2)	TA (EYE)
Sac 1 - 2	English, (Higher) Mother Tongue, Mathematics, Science, Utersture in English*, Geography*, History*, Art	15%	28%	25%	5574

For History and Geography, WHS and RHSI are made up of the Historical inquiry and Geographical Inquiry projects, which collectively makes up 20% of the year's work. 2024 Sec 1 Students being 0.1 Humanities without be alting for History, Geography and Literature in Eligible.

(A) PROMOTION CRITERIA

Level Stream	Criteria For Promotion			
2.0	All students will generally progress to Secondary 2. Teachers will check in with students and parents to discuss the subjects are			
Sec 1	respective subject levels that best out the student. 10udents may be offered subjects at a joint demanding level based on his/he learning progress and interest.			
Sec 201/09/7	A pass in two subjects, one of which should be English Language or Mattre			
Sec 294/394	A pass in English Language and two other subjects OR A pass in four subjects			
Sec 26	A pass in English Language AND a minimum of SIN, for the average of all subject combined			
Sec 30	A pass in English Language and two other subjects.			

MY WELL BEING (PIES) CARD

The same of the sa		
Porestrative (s.g. dist Soning health, frage Porestration Porestration Porestration Porestration Porestration Porestration		
TOTALESTICA. • The officiency • The officiency • The officiency • Totalestical •		
THE REPORT		
Strange op strategy State Strangery Strangery Strangery Strangery Strangery Strangery Strangery Strangery Strangery		
Y TOU NAMED AND STREET	_	
- Marchani - Male Chair - Popular competition in - Territorios		
1 THEORY		
E		
hy Lyse for Ero		

Reporting and Dismissal Timings

- Monday to Friday: 7.30am
- Students are dismissed on 2.00pm on Monday, Tuesday and Thursday, 3.20pm on Wednesday, and from 12.40pm onwards on Fridays.
- Recess: 40 mins (9.2010.00)
- Snack break: 12001215 on (Mon, Tue, Thu)
- Lunch break: 1200 1240 (Wed)

Timetable can be found on PRSS school website (under Announcement)

Attire for Pasirians

	Reporting to school	532200
Days with PE		PASIR RI
lessons	Half uniform*	
Days without PE lessons	Full uniform (Half-Uniform is allowed during hot/humid weather)	
During Official events	Full uniform with school tie	

Bottom: School shorts only / Long plain black track pants**

PE Attire

Top: Official school PE/Camp t-shirts

Half uniform - PE t-shirt with school shorts/trousers/skirt

** For Muslim girls with permission granted from school
Principal



^{*}Half uniform - PE t-shirt with school shorts/trousers/skirt

Academic Matters Dates to note

Term 1 Weighted Assessment (WA1)

- 15 Feb 23 Feb 2024
- (Conducted during class time; Max 2 subjects per day)

Term 2 Weighted Assessment (WA2)

22 Apr - 10 May 2024

*WA and Exam schedules will be sent via PG

**Access Arrangements (AA) may be provided on a case-by-case basis.

STUDENT LEADERSHIP PEGASUS PROGRAMME







Class Leader Committee [Structure]

Enabling platforms

- Role-specific training
- Student Leadership Challenge Workshop
- Circle Time and Peer Mediation Training
- HT guidance and regular check-ins (at least once a term)

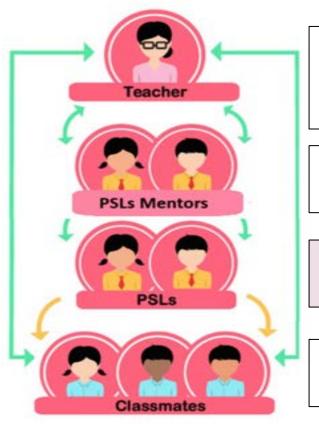
Empowering platforms

- Role-specific initiatives and activities
- Lead class-based initiatives and activities

Roles and Responsibilities can be found in Student Handbook



Peer Support Leader [Structure]



HTs, YHs, and Student Leadership Comm. provide guidance, training and support

Upper Sec PSLs who served in past year and wish to mentor juniors

Two appointed PSLs¹ per class

Every Pasirian a Peer Supporter

PEER SUPPORT LEADER



Circle time and peer mediation workshop



Mental Wellness Pop-Up Cafe



Peer support leaders sharing @ RGS



An initiative to support the well-being of all Pasirians.

Facing an unsolved problem?

Feeling down or unsure?

Mental Health
a Helping Hand.

Add Us







Speak to a trusted adult.





Fill up the form and we will connect you with our teachers or School Counsellor.





Setting up Students for Success

SUPPORT FROM PARENTS

Transition Support Adapted from Packed for Transit (HPB & MOE), 2012

SENO Ms Atiqah SC Ms Lorraine Teo

Productive Habits

- Morning Routines
 - To ensure students are punctual, have their breakfast, and are ready for the day with relevant learning materials
- Managing Learning
 - homework & or consolidation of learning for the day
- Managing Demands
 - E.g. School work, CCA, other enrichment activities
- Managing Well-Being
 - healthy meals, exercise and adequate sleep (8-9 hrs)

Time Management

- Planning time for learning, fun, exercising, rest, and sleep.
- . Daily and weekly schedules.





Adapt by being open to new experiences

- 1. Changes in life can disrupt our sense of familiarity.
- 2. Change can be fun and exciting.
- 3. Step out of your comfort zone
 - a. Recognise that it is a journey, not a destination.
 - **b.** Take your time and get better in your craft!
- **4. Embrace** new situations with an open mind the transition will be less bumpy!

Revisit past successful strategies

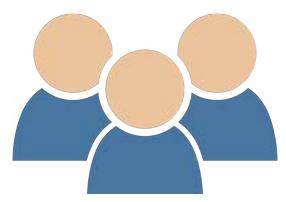
- In unfamiliar surroundings, you may sometimes feel lost and helpless.
- Think of what has worked for you in the past.
- 4 Rs:
 - Revisit
 - Recall
 - Reflect
 - Revise



Overcoming stress by breaking down goals into small steps

- Achieving a big goal may seem overwhelming
- Break down broad goals into smaller and realistic targets.
 - Manage your expectations
- With each step, you are one step closer to your destination!

Need a listening ear?



- Home Teachers
- Year Head
- Friends
- School Counsellor
- SEN Officer

Diverse Landscape

- Peers with different abilities, strengths, and areas of needs.
- Working together and learning in the same space with understanding and mutual support.



Compulsory education for all special needs children from 2019

Sections that Peace before that they maked to be 2001 to 1



More special needs children attending school due to early assessment, intervention: Experts

By Rata Dissea, Channel NewsAria Pleated 11 Nov 2010 23:37 Spatiated 15 Nov 2010 17:54



MAINSTREAMING ENCOURAGES INCLUSION

Having students with special needs as classmates encourages inclusion, said Ms Denise Phua, president of the Autism Resource Centre and co-founder of Pathlight School. She added that this would provide a learning experience for other students in the class.

Experiencing Change

- Students with conditions, and mild special educational needs
- E.g. Dyslexia, ADHD, ASD, hearing/visual impairment, etc.
- For these students, experiencing change may feel even more challenging and overwhelming.
 - Require more time and help to adjust and adapt to changes, new routines.



Parents can help to encourage your child to support their peers

Encourage them to:

- Check in on their friends.
- Focus on helping their friends' areas of needs.
- Be inclusive in their ways.
- Give their friends the reassurance.
- Demonstrate empathy



"It takes a village to raise a child."

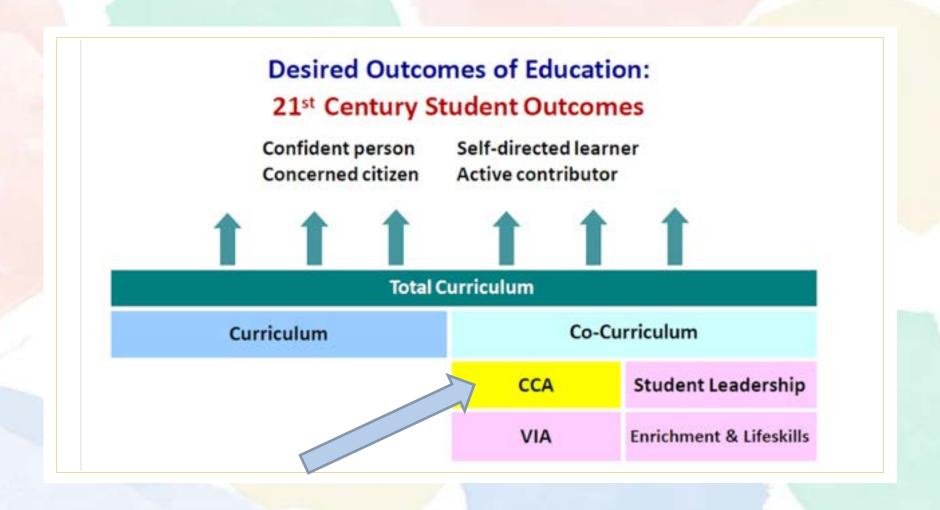
- African proverb

PE & CCA Matters

HOD PE & CCA Mr Amir Hamzah

Co-Curricular Activity (CCA)

- 1. A Key Student Development Experience.
- 2. Compulsory for All Secondary School Students.
- 3. LEAPS 2.0 System.



Timeline

CCA Briefing 2nd Jan



CCA Experience

8th – 19th Jan



CCA Bazaar

13th Jan



Allocation Results

1st Feb

CCA Allocation (Guiding Principles)

1. Student's First Choice

Most students will be given their first choice.

3. Special considerations

SEN students and students with serious medical conditions.

2. Rank List

For CCAs that are over oversubscribed, the student will be chosen based on ranking by the team of CCA TICs (based on trials/auditions).

4. Student's choice

Students will be given their 2nd / 3rd / 4th / 5th choice based on vacancy.

CCA ALLOCATION ANALYSIS



CCA LEAPS 2.0

IS A FRAMEWORK TO RECOGNIZE SECONDARY SCHOOL STUDENTS' HOLISTIC DEVELOPMENT

LEADERSHIP

HIGHEST LEADERSHIP POSITION HELD

ACHIEVEMENT

HIGHEST LEVEL OF ACHIEVEMENT (REPRESENTATION, ACCOMPLISHMENT)

PARTICIPATION

REGULAR ATTENDANCE @ CCA (AT LEAST 75% ANNUALLY)

SERVICE

SERVICE HOURS AND
VALUES IN ACTIONS
(COMMUNITY INVOLVEMENT)
PROJECTS

Co-Curricular Attainment	Details	
Excellent (2 bonus points)	Student who attains a minimum Level 3 in all four domains with at least a Level 4 in one domain.	
Good (1 bonus point)	Student who attains a minimum Level 1 in all four domains with any one of the following: i. At least Level 2 in three domains; ii. At least Level 2 in one domain and at least Level 3 in another domain; or iii. At least Level 4 in one domain.	
Fair	Student's attainment in co-curricular will not translate into any bonus points.	

PLEASE SCAN
THE QR CODE
FOR
INFORMATION
ON LEAPS 2.0



Sec 1 OAL (Outdoor Adventure Learning)

- Date: 1th − 16th Aug 2024 (4D3N Camp)
- Location: Changi Coast OALC





PDLP & ICT Matters

Mr ChuaKhoonWee HOD ICT

Blended Learning (BL) Day

- ☐ Fortnightly on every even week Wednesdays
- ☐ BL Day schedule available on the school website
- ☐ Instructions for scheduled lessons will be posted by subject teachers on Google Classrooms
- ☐ Students who require more support or a conducive space for learning may return to school

(Students to inform HTs if they wish to return to school on BL Days)





Student-Initiated Learning

1 hour set aside on each BL Day for students to explore their interests and passions, both within and beyond the curriculum.



PLD Rollout Information

- □ Students will receive their school-purchased personal learning devices (PLD) on 20 February (Tuesday) afternoon from 2.45 4.30 pm.
- ☐ Short lunch break between 2.20 and 2.45pm after Assembly.
- ☐ Remind your child/ward to **bring a photo ID** (e.g. Student EZ-link card) for verification purposes.
- ☐ The PLD comes with a 1-for-1 exchange in the event of manufacturer defects within 7 days of the collection. Please keep the original box for 7 days, starting from the device unboxing date.
- Note: Students will need their own earpiece / headset with mic and a personal lock for the PLD lockers.





Device Management Application (DMA)

- Your child's/ward's PLD will be installed with a **Device Management Application (DMA)** to provide a safer digital environment for learning.
- DMA will be installed after the collection of the device. Students will be guided on the installation.
- The installation of DMA applies to both devices purchased through the school and any student-owned devices that parents/guardians opt for the student to use in lieu of the school-prescribed PLD.
- The DMA will be **funded by MOE** and will be **uninstalled** from the device **when your child/ward graduates/leaves the school.**

DMA Profiles

	School Default	Option A	Option B
School Hours	 6.00 am - 11.00 pm ✓ Follow MOE and school's web content filtering ✓ Blacklisting approach ✓ No independent installation of additional apps 	7.00 am − 6.00 pm✓ See points on left column	
After School Hours*		Decided by Parents ✓ Install additional applications that can be used only after school hours ✓ Modify amount of screen	N.A. (DMA disabled after school hours)
Sleep Hours	11.00 pm – 6.00 am (PLD cannot be used during these hours)	time ✓ Additional web content filtering	

^{*}After school hours include weekends, school holidays and public holidays.

Providing Parents/Guardians with Greater Choice of After-School DMA Parent Options

The following tables outline the different levels of restrictions, controls, and monitoring for the different DMA options after school hours.

Default	Option A	Option B	
In-school DMA settings will continue after school hours	Parents/Guardians can modify the DMA settings after school hours	Parents/Guardians can choose to disable DMA after school hours	
For parents/guardians who want their child's/ward's use of the device to be restricted only to teaching and learning, and prefer to leave it to the school to decide on DMA settings after school hours.	For parents/guardians who want more leeway over the use of the device, and prefer to take charge of the level of restrictions for their child's/ward's use of the device after school hours.	For parents/guardians who do not want their child's/ward's use of the device to be regulated by DMA after school.	

- Having default school settings continue after school hours is the best option for parents/guardians who prefer not to, or do not feel ready to manage their child's/ward's device use on their own.
- Parents/guardians can request to change their choice of DMA settings at any time.

	Default	Option A	Option B
Protecting students from objectionable content	MOE/school sets level of web content filtering	Parents/Guardians can apply additional content filtering	No content filtering
Reduce distractions from learning through control of applications	Parents/Guardians and students are <u>unable</u> to install additional applications	Parents/Guardians and/or students can install additional applications after school hours, but these applications are disabled during school hours	
Limit screen time	School sets hours during which students are able to use the device online	Parents/Guardians can modify the amount of screen time	No control over screen time
Parent/guardian account	Provided to allow monitoring of PLD activities after school hours		Not provided
Monitor students' cyber activities	Parents/Guardians can track their child's/ward's browser history after school hours		Parents/Guardians will <u>not</u> be able to monitor or control their child's/ward's use of the device through the DMA after school hours No data* will be collected during use of PLD after school hours

Г

Additional Resources for Parents

To support you in keeping your child/ward safe online, you may refer to these additional resources:

- Parent Handbooks (I) and (II) on Learning with a Personal Learning Device (shared by the school)
- Parent Kit on Cyber Wellness for Your Child (https://go.gov.sg/moe-cyber-wellness)
- Parent Kit on Raising a Digitally Smart Child (https://go.gov.sg/moe-raising-a-digitally-smart-child)
- Parenting with MOE: Instagram Live session on Raising Digitally Smart Kids (https://go.gov.sg/iglive-raising-digitally-smart-kids)
- Schoolbag article 'Keeping our teens safe online' (https://www.schoolbag.edu.sg/story/keeping-our-teens-safe-online)
- MOE Cyber Wellness Programme (https://www.moe.gov.sg/education-in-sg/our-programmes/cyber-wellness)
- Media Literacy Council's Resources for Parents (https://go.gov.sg/better-internet-sg)
- National Library's Learning & Information Literacy Resources (https://sure.nlb.gov.sg/)
- TOUCH Community Services (https://help123.sg)

Insurance and Warranty



Insurance*	Warranty
The device insurance coverage includes:	This warranty warrants that the product will be free from manufacturing defects in materials and workmanship for the limited
Damage to or loss of device from the following which are non-manufacturer defects or internal	
mechanical faults:	
a) Fire b) Lightning	warranty period of 3 years.
c) Power Surges	
d) Accidental e.g. water spillage, drop etc	
e) Theft due to forcible entry	
f) Robbery	

^{*}The insurance coverage is only applicable to situations of damages and loss where the student has taken precautions to safeguard the device.

Insurance and Warranty



Enhanced Device Bundle

- √ 3-year insurance + 3-year warranty
- ✓ Allows for 2 repairs or 1 replacement

Note:

Once insurance is claimed for a replacement device, the insurance coverage will cease and the replacement device will not be covered by insurance.



PRSS ICT Helpdesk

ICT Manager 1	Siti Radilah (Ms)
ICT Manager 2	Nor'Ain Rahman (Ms)
Desktop Engineer 1 (DE1)	Danial Faiz Lee Yi (Mr)
Desktop Engineer 2 (DE2)	Noor Najiha (Ms)





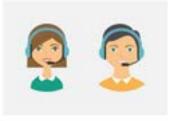
School-based ICT Helpdesk

☐ Contact Number: **6501 0891**

☐ Email: prss@moe.edu.sg

☐ Operating Days: **Mondays – Fridays** (excluding Public Holidays)

☐ Operating Hours: 8.00 am – 4.00 pm





Location:

acer

29 International Business Park Singapore 609923 (1.1km from Jurong East MRT)



Help Desk Number: 6895 6278



Help Desk Operating Hours:

Mon, Tue, Thu, Fri: 0845 – 1715

Wed: 0845 – 1945

Sat: 0900 – 1200

Sun and Public Holiday: Closed



Help Desk Email: acercare.sg@acer.com



Website:

https://secured.acer.com.sg/pld
(For buying of accessories)

Frequently Asked Question #1

"Is the installation of the DMA compulsory?

Must it be installed even if we are using our own Chromebook?"

All PLDs (i.e. Chromebooks) which are used in school for learning must be installed with the DMA, which includes content filtering features to restrict access and exposure to inappropriate content.

Parents may have the option to remove the DMA after-school hours (i.e. after-school DMA Option B) although this practice is **highly discouraged**.

More information about the DMA selection will be shared via Parents Gateway.

Frequently Asked Question #2

"Can my child use digital or e-textbooks as his/her school bag is very heavy?"

Yes. Students have the option of purchasing and utilising digital or etextbooks for all subjects, unless otherwise specified by their subject teachers.

Do note that some publishers sell the hardcopy and digital copies of the textbooks separately. In addition, digital or e-textbooks are on a license-used basis which typically expires in 1 or 2 years hence there won't be an option for sharing the textbooks with younger siblings subsequently.

Question & Answer

Scan the QR code to ask a question.



https://pigeonhole.at/PRSS0202



Thank you